

VIVIDESK™ Desktops can be accessed with a Macintosh Computer by one of two methods:

1. If you have Macintosh OS version IX, then VIVIDESK™ is best viewed using Windows emulation software.
2. If you have Macintosh OS X or later, then VIVIDESK™ is best viewed using Remote Desktop Connection software for Macintosh computer.

Windows Emulation (OS IX)

- We recommend Virtual PC 5.0 or higher for the Macintosh Computer which can be obtained in a trial or permanent version from: <http://www.microsoft.com/mac/>
- After installing and testing Virtual PC, open a Virtual PC session on your Macintosh Computer.
- Open Internet Explorer within the Virtual PC and navigate to your VIVIDESK™ installation page.
- Follow the Windows installation instructions.
- A VIVIDESK™ icon is created on your Virtual PC desktop.
- Double click on VIVIDESK™ icon. If you are not already connected to the Internet, your computer will automatically dial out for remote access to the Internet.
- Sign-on to VIVIDESK™ using your username/password.
- To exit VIVIDESK™, close the window with the close button ("x") in the upper right hand corner.
- Hold the "Apple Key" and "Q" simultaneously.
- When asked "Save PC's State?", select "Save State".
- You are returned to the Macintosh system.
- You may need to manually disconnect from any Internet Remote Access.

Remote Desktop Connection Client Software (OS X)

System Requirements:

To use Remote Desktop Connection Client for Mac OS X, your computer must meet the following minimum requirements:

Processor: Macintosh PowerPC (single processor only).

Operating system: Mac OS X version 10.1 or later.

Memory: 128 MB of RAM.

Hard disk: 3 MB of available hard disk space temporarily required to complete installation; after installation, 1.1 MB of hard disk space.

Modem: 28.8 Kbps or higher.

Browser: Internet Explorer 4.0 or higher

Internet Access: Internet connection through either an Internet service provider (ISP) or a network. Internet access might require a fee to an ISP; local or long-distance telephone charges might also apply.

Tip If unsure whether your computer meets these requirements, you can display information about your computer by using the Apple System Profiler program included with Mac OS X. To start the program, open the Utilities folder in the Applications folder on your hard disk, and then double-click the **Apple System Profiler** icon.

Installation:

- Open Internet Explorer and enter the following URL:
<http://www.microsoft.com/mac/download/misc/RDC.asp>
- Select the download link for Remote Desktop Connection Client 1.0.3 for Mac OS X under the “Other products” heading
- Select the “English (.bin)” file for your language of preference to downloaded.
- Follow the instructions on the screen to save the file to your hard disk. If you are using Internet Explorer, the Download Manager saves the file to the desktop unless you specified a different download folder in the **Preferences** dialog box (**Download Options** pane).
- On your hard disk, double-click the file that you downloaded to expand it and mount the Remote Desktop Connection volume. Depending on the Web browser that you are currently using, this step might be performed for you automatically.
- On the Desktop, open the **Remote Desktop Connection** volume.
- If you do not see the Remote Desktop Connection volume on your Desktop, locate and double-click the disk image file. For example, if you downloaded the English language version, locate and double-click the **RDC100ENU.dmg** disk image file. Or, if you downloaded the Japanese language version, locate and double-click the **RDC100JA.dmg** disk image file.
- Copy the **Remote Desktop Connection** folder from the Remote Desktop Connection volume to your hard disk.
- If the Remote Desktop Connection folder was copied to your hard disk successfully, you can move the Remote Desktop Connection volume and the disk image file to the Trash. Be sure to move the Remote Desktop Connection volume to the Trash before you delete the disk image file from your hard disk.
- Open the Remote Desktop Connection folder that you copied to your hard disk and double-click **Remote Desktop Connection** to run the program.
- To configure your shortcut to open the VIVIDESK™ application at the Centre for Health Evidence:
 - Enter **mac.cche.net** in the Computer field
 - Select "Options"
 - Under the Display tab, Select the following:
 - Desktop Size: Full Screen
 - Open Window On: Main Display
 - Colors: Millions
 - Under the Local Resources Tab, Select the following:
 - Remote Computer Sound: Play on this computer
 - Local Devices: Printers
 - Disk Drives: Yes



- Under the Performance tab:
Select your appropriate Internet connection speed
- Select the "Options" tab again
- Select "Save As", assign a name (we suggest VIVIDESK™) and choose a location on your hard drive to save this shortcut information

To access a CHE VIVIDESK™ Desktop using the Remote Desktop Connection:

- Navigate to your saved shortcut and double click on it.
- At this point you can connect directly to VIVIDESK™.
- This will take you to a remote desktop page with a **VIVIDESK™** logon box.
- Enter your username and password as provided to you by CHE support personnel.
- Select the appropriate Desktop from the "View" pick list.

Note that this drop down menu contains many different projects, and you may need to scroll in order to find your project. Enter the first letter of your project name to quickly jump to the right section of the pick list.

To Exit the Remote Desktop:

- Click on the Windows close icon, a small "x" at the top right of the VIVIDESK™ screen, or
- Hold down the Apple key and the "Q" key on your keyboard to "Quit" the Remote Desktop.